

## SURGE TOOL: 2.1 ACUTE CARE SURGE MANAGEMENT PROCESS MAP – BAYVIEW

**FULL CAPACITY MANAGEMENT**  
Routine Occupancy Pressures <24 hours

1. Maximize discharges, consults and repatriations
2. Identify and transfer suitable patients to go into hallways

**DYNAMIC SURGE MANAGEMENT**  
Surge expected 24-72 hours

1. Continue to maximize discharges, consults and repatriations
2. Ensure consideration of suitable patients to go into hallways has been completed
3. Initiate patient transfers to “closed/unfunded” surge beds
4. If steps 1-3 completed/considered and continue to be overwhelmed, activate “non-traditional” Dynamic Surge Spaces (review table in surge management policy)

**STATIC SURGE MANAGEMENT**  
Surge expected >72 hours

1. If all Full Capacity and Dynamic Surge processes have been exhausted and non-traditional methods and spaces to manage these increased demands on the organization have been implemented **and/or** expected duration of surge > 72hours, activate St. Johns Static Surge Unit. Must be Activated by the Executive On-Call by contacting the Admin On-Call at the St. Johns Campus (**requires 48-72 hrs notice**)
2. Efforts to maintain throughput of patients through the organization should continue to be at a maximum for the duration of the surge period (maximize discharges, consults and repatriations)